



MASTERPACK

# RETURNS AUTHORISATION

## BENEFITS

*Control the return of goods*

*All returns follow a returns policy*

*All returns are authorised*

*Analyse the reasons for returns*

*Ensure that customer requirements are met*

*Handle supplier returns*



Return Authorisation provides rules-based and flexible entry, authorisation, tracking and disposition of a return, without the use of logical warehouses. Both Customer and Supplier returns are supported within the same system.

Each return type dictates the return process, as the steps required for an incorrectly priced product are different to a repair.

## FEATURES

- **Routing tickets** and picking lists to assist the flow of material prior to final disposition
- Ability to **charge** for returns
- Multiple **Return Types** that define differing courses of action
- **Full tracking** of returns through the system
- Steps to **inspect, quarantine and reject** Returns
- The ability to Generate and Dispatch **replacement orders**
- Creation of Customer and Supplier **Credit Notes**
- A user must have **authority** to perform a particular step



**FLEXIBILITY, FUNCTIONALITY, INTEGRITY, SIMPLICITY**

## FEATURES

- **Multiple invoice returns**, and the ability not to relate to an invoice (eg. product recall)
- Full **batch and serial tracking** which interfaces back to other areas of the system
- Handling of **additional charges** where applicable
- **Multiple warehouses**, allowing only certain warehouses to receive and analyse damaged stock
- **Returns in progress**

## INTEGRATION

- Integrated to Masterpacks Warehouse Manager system, and the Sales and Inventory modules
- Integrated to MITS Data Modelling for in-depth analysis of warehousing data
- Integrated to Microsoft Office products

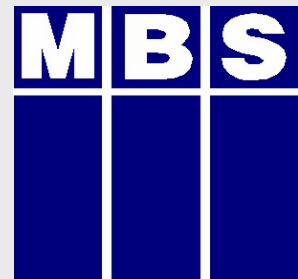


## THE COMPANY

Meier Business Systems (MBS) is an Australian owned company that has been providing a broad range of computer support services and products since 1987.

MBS offers outstanding skills in operating system, hardware, database and network support. These skills complement MBS's activities in the application software development arena and together with a range of open systems and storage solutions, form the primary focus of all MBS systems integration and support activity.

MBS provides ERP and Supply Chain solutions that are leading edge and widely accepted throughout the world.



[www.mbs.net.au](http://www.mbs.net.au)  
[Masterpack@mbs.net.au](mailto:Masterpack@mbs.net.au)

Melbourne  
 Phone: 61 (03) 9571-3111  
 Fax: 61 (03) 9571-3222

Sydney  
 Phone: 61 (02) 9954-5000  
 Fax: 61 (02) 9954-5100

**Inspection of Goods**

Change Reason

Authorised  Rejected still in RA  Reason   
 Received  Total quantity Rejected

Whse	Bin	Serial/Batch	On-Hand	Accept	Reject	Rsn
200	B001		1000	950	50	DBC

Comments:

Buttons: Save, Lookup, Cancel, Help

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